

Leadership Development – Effective Communication

Services	Deliverables
<ul style="list-style-type: none">Leadership Development – Effective Communications Workshop	<ul style="list-style-type: none">4 Hour workshop for up to 10 participants.

“Developing managers through effective communication”

Leadership Development / Effective Communication

The complexity of the manufacturing environment, workforce diversity, increases in technology, and a changing business climate are all contributors to the communications challenges experienced by many workers today. This four-hour, interactive workshop is designed to help participants improve their ability to communicate effectively by teaching them to be more active listeners, to deliver both positive and negative feedback, and to manage conflict constructively.



This workshop is conducted using lecture with exercises to reinforce learning. Overheads with a video will also be shown. There will also be workbooks for each participant as well as a self-assessment tool. Ample time is left for discussion and interaction including a question and answer session.

Upon completion of the workshop participants will:

- Understand how to communicate more successfully.
- Know how to employ the techniques of active listening.
- Appreciate the importance of nonverbal communication.
- Be better able to deliver both positive and negative feedback.
- Deliver rewards and recognition in a more effective manner

“The workshop that makes a better leader.”

Vermont Thread Gage

The company will provide the classroom and refreshments for participants and the AKA trainer.

