

Leadership Development - Leader as Coach

Services	Deliverables
<ul style="list-style-type: none">Leadership Development - Leader as Coach Workshop	<ul style="list-style-type: none">4 Hour workshop for up to 10 participants.

Leadership Development / Leader as Coach

"Transforming managers into skillful coaches."

One of the key responsibilities of a team leader is to help employees achieve their job objectives. And, in order to accomplish that, team leaders must be skillful coaches. Coaching is a technique used by leaders to give on-going guidance, instruction, feedback, and support to employees.



This four-hour interactive workshop is designed to help participants develop their coaching skills. During this session, they will learn and practice a process for effectively coaching employees and for handling difficult coaching situations.

This workshop is conducted using lecture with exercises to reinforce learning. Overheads with a video will also be shown. There will be workbooks for each participant as well. Ample time is left for discussion and interaction including a question and answer session.

Upon completion of the workshop participants will:

- Understand their role as coaches.
- Be able to recognize coaching opportunities.
- Know an effective process for coaching employees.
- Be able to analyze performance issues through effective questioning techniques.
- Understand how to handle defensiveness and deal with bad ideas.

"Helpful in teaching how to deal with issues that may occur."

Vermont Thread Gage

The company will provide the classroom and refreshments for participants and the AKA trainer.

